

If you have purchased one of the following mountain bikes, between 7th July 2017 and 18th December 2017, this notice concerns you.

As part of our quality and safety procedures, our teams from the B'Twin brand have noticed that certain frames are at the risk of breaking. For this reason, we have decided to issue a recall of the affected Rockrider 520 and 540 mountain bikes.

			
1864085 – ROCKRIDER 540 colour GREY size XL	1864082 – ROCKRIDER 540 colour GREY size M	1864811 - ROCKRIDER 520 colour BLACK size M	2002103 - ROCKRIDER 520 colour Navy Blue size M

We ask that you please discontinue using this product

For this reason, we ask you to please verify if your bicycle is concerned with this product recall or not, before use it again. In order to do this, use the site.

https://support.decathlon.co.uk/recall-product-mtb-rockrider-520-540-tp_23813



You will require 12 digit serial number, model and size of your bicycle. Instructions on how to find this information are located on the same website.

If your bicycle is affected by this recall, or if you are unable to locate or validate the information, please go to your local Decathlon store with this mail or your Decathlon loyalty card. Your bicycle will be replaced by the identical model (and no cost for you). If for whatever reason you are not satisfied with the replacement bike, we can offer you a full refund.

If your bicycle is not affected by this recall, we are sorry for the inconvenience; and please continue to use your bicycle as normal.

Our customer contact centre is at your service to answer any questions you may have, please write an email to customer.experience.team@decathlon.com or call us under **+41 32 756 70 00** available Mon-Fri 9am-18pm.

We would like to apologise for the inconvenience this recall may have caused you. We take quality control and regular testing very seriously at B'TWIN, as the safety of our customers is our first priority.

B'TWIN
4, rue professeur Langevin
59000 LILLE

Displayed until **2018 1st Septembre**